



P ▲ R ▲ D O X™

Insite Gold Installer Email Configuration

Ver. 1.0
July 4th 2018
Created by: Razvan Mirodotescu

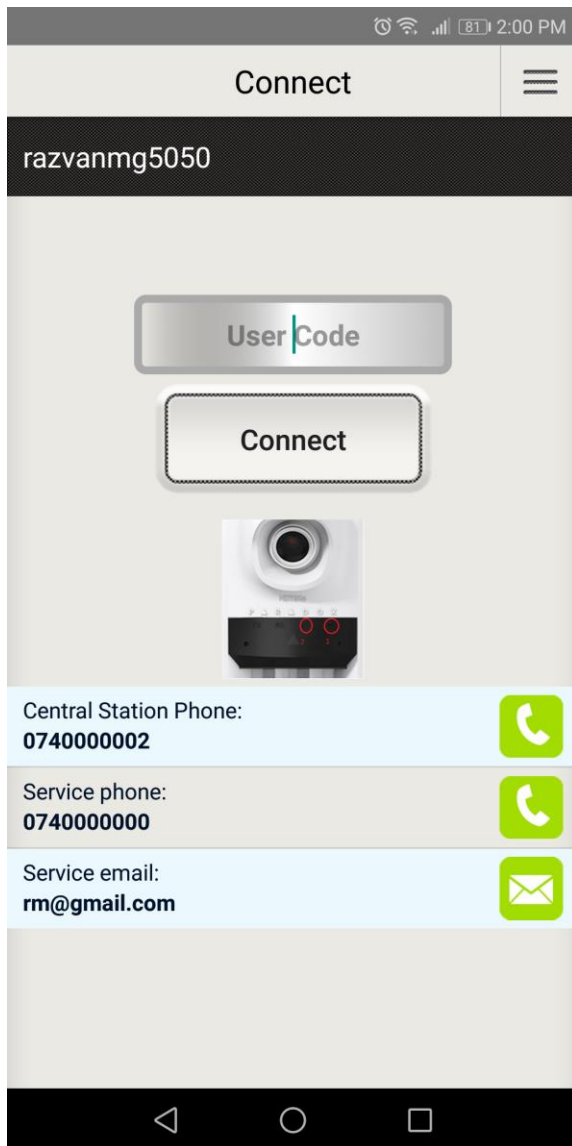
Preface

This document will explain the new Installer Email feature available in Insite Gold version 2.0.0 and up.

Feature Description

The 2.0.0 version and up of Insite Gold presents a new Installer email feature. This enables the installer to add his contact details and company logo directly into Insite Gold.

The customer can contact the installer much easier now, doing so directly from the application, by choosing to call or to send an email.



Creating an Installer account

In order to configure the email and contact details, the installer can do this from within his account on the Paradox website.

Note that a new installer account can be created or edited only by a distributor account with **master rights**.

In “My user list”, the Master checkbox should be ticked for the user that creates Installer/Dealer accounts.

Print Add Show All Show Active only

Personal Info							User Rights	
Activity	Deleted	Name	E-mail	User Name	Master	Paradox Web Site	OLO Canada	
<input checked="" type="checkbox"/>		MIS TESTING	webmaster@paradox.com	webmaster	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>		Presales Paradox	changeme@email.com	presales	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>		swan swan		swantest				
<input checked="" type="checkbox"/>		test support		testsupp		<input checked="" type="checkbox"/>		

To add a new installer/dealer account or to edit an existing one, please select “View registered dealers” from the distributor menu:

P ▲ R ▲ D O X™ Personalized Service, Innovative Technology Since 1989 6:56:49 AM Mon - Jul 2 - 2018 We are Closed Bahamas : 242-352-7714 Miami : 954-933-2156 Canada : 450-491-7444

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My user list

Distributor

- Distributor
- User Account
- Company Profile
- View Registered Dealers**
- Shipping Address
- Request Login

Registered Dealers
A Demo International

Print Add Export to Excel

Activity	Deleted	Company	User	Name	Occupation	Address	City	State	ZIP	Country	Last login
<input checked="" type="checkbox"/>		ABC Security	dealer1	Test Dealer	Engineer	780 Industriel	Saint-Eustache	Oc	J7R4P2	CANAD	7/2/2018

Page 1 All Search Reset

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By clicking on the add user, a new installer/dealer account can be created. For editing an account, please press on the existing user name.

The installer contact details shown in Insite Gold are the one displayed in the Service Info area, at the bottom of the page.

The installer logo, service phone, service email and monitoring station phone can be added or edited.

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6:57:37 AM
Mon - Jul 2 - 2018

We are Closed

Bahamas : 242-352-7714
Miami : 954-933-2156
Canada : 450-491-7444

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Franglais

My user list

Distributor

- Distributor
- User Account
- Company Profile
- View Registered Dealers
- Shipping Address
- Request Login

Dealer Information

A Demo International (ID = 630)

Print
Save
Back
Delete

User	dealer1
New Password	<input type="password"/>
Confirm Password	<input type="password"/>
Activity	<input checked="" type="radio"/> Yes <input type="radio"/> No

First name	<input type="text" value="Test"/>
Last name	<input type="text" value="Dealer"/>
Sex	<input checked="" type="radio"/> Undefined <input type="radio"/> Mr. <input type="radio"/> Mrs. <input type="radio"/> Ms.
Occupation	<input type="text" value="Engineer"/>
Company	<input type="text" value="ABC Security"/>

Address	<input type="text" value="780 Industriel"/>
City	<input type="text" value="Saint-Eustache"/>
State	<input type="text" value="Qc"/>
Country	<input type="text" value="CANADA"/>
Zip/Postal code	<input type="text" value="J7R4P2"/>

Email	<input type="text" value="rm@gmail.com"/>
Phone	<input type="text" value="4504917444"/>
Fax	<input type="text" value="4564564645"/>

Mailing List Yes No

Service info

Change Image

Service Phone	<input type="text" value="0740000000"/>
Service Email	<input type="text" value="razvan.mirodotescu@gmail.com"/>
Monitoring Phone	<input type="text" value="0740000002"/>

After the service info details are entered, please save the changes by clicking on the Save button.

Editing an Installer account

An installer/dealer that already has an existing account on the Paradox website can also edit his own contact details. After logging into the website, the installer should press on the “My profile” button in order to edit his details.

The screenshot shows the Paradox website interface. At the top, the Paradox logo is on the left, followed by the tagline "Personalized Service, Innovative Technology Since 1989". To the right, the current time is 7:20:52 AM on Mon - Jul 2 - 2018, and a "We are Closed" status is shown. Contact information for Bahamas, Miami, and Canada is also present. Below the header is a navigation menu with links for Home, Support, Contact Us, Careers, and About Us. The main content area features a large banner for "YOUR GOLD PEACE OF MIND SYSTEM" with icons for Home Automation, Video, Audio, and Access. On the left, a sidebar contains a search bar, a "Product Center" with various system categories, and an "Information Center" with links for Certification, Marketing Documentation, Patents, Archives, NEware Registration, NEware Search, and Feedback. On the right, there are sections for "Firmware Updates" (listing MG6250, HD78F, and PCS250G) and "Links" (with buttons for "Find Your Distributor" and "Customer Feedback"). In the top-left corner of the main content area, a "Welcome 'A Demo International' Test Dealer" message is displayed, with a "My Profile" button highlighted by a red circle.

The profile page will open and the installer/dealer can edit his registration details. The Service info area needs to be filled in order for the installer details and picture to be shown in Insite Gold.

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- + SECURITY ACCESSORIES
- + READERS & CARDS

Information Center

- Certification
- + Marketing Documentation
- Patents
- + Archives
- NEware Registration
- NEware Search
- Feedback

My Profile

User	dealer1
Distributor	A Demo International
First name	<input type="text" value="Test"/>
Last name	<input type="text" value="Dealer"/>
Occupation	<input type="text" value="Engineer"/>
Company	<input type="text" value="ABC Security"/>
Address	<input type="text" value="780 Industriel"/>
City	<input type="text" value="Saint-Eustache"/>
State/Province	<input type="text" value="Qc"/>
Country	<input type="text" value="CANADA"/>
Zip/Postal code	<input type="text" value="J7R4P2"/>
Email	<input type="text" value="rm@gmail.com"/>
Phone	<input type="text" value="4504917444"/>
Fax	<input type="text" value="4564564645"/>
Mailing List	<input type="radio"/> Yes <input checked="" type="radio"/> No

Service Info

Company Logo: By adding your logo and data, it will appear when customers open the Insite GOLD application, as well as future installer access to the site.



[Change Image](#)

Service Phone	<input type="text" value="0740000000"/>
Service Email	<input type="text" value="rm@gmail.com"/>
Monitoring Phone	<input type="text" value="0740000002"/>

The information you have entered will be kept confidential.

[Save My Profile](#)

Adding Installer email to a site in Insite Gold

After the Service info is filled, the installer details can be added to a site in Insite Gold. The details can be added when creating a site or afterwards from the edit site menu.

When a new site is created, the installer should fill the Installer Email with his email address configured on the website, in the Service email field.

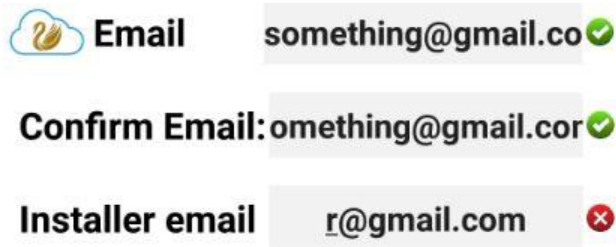
If the email address is correct, a green checkmark will appear near the Installer email field:

The screenshot shows the Insite Gold mobile application interface. At the top, the status bar displays the time as 2:02 PM. Below the status bar, the app title 'Insite Gold' is visible. The main heading is 'Create New Site'. The form contains the following fields:

- Panel S/N**: 07057dc4 ✓
- Site ID**: test
- Email**: something@gmail.co ✓
- Confirm Email**: omething@gmail.cor ✓
- Installer email**: rm@gmail.com ✓

Below the form is a 'Modules List' section. At the bottom of the screen, there are two buttons: 'ADD WIFI CAMERA' and 'CREATE NEW SITE'. The Android navigation bar is visible at the very bottom.

In case the Installer email address is wrong or is not configured under “My profile” on Paradox website, a red X will show near the Installer email in Insite Gold:



Installer email can be configured also later, from under the “Edit site” menu, in Insite Gold. Just tap on the pencil icon near the “Installer email” field and enter the email address:

