



Product Information

Date: September 9, 2011

Product: TM40 Touch interface module

Subject: Fail-safe mode

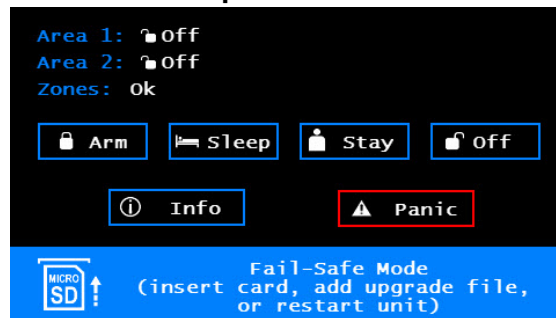
Web links: To download the TM40 default microSD content, [click here](#)
To go to the TM40 product page, [click here](#)

Description: If a TM40 is powered-up without its microSD card, the unit will enter 'fail-safe mode', causing the LCD screen to stop displaying any background images and icons whereas this information is loaded from the microSD card upon power-up. While in fail-safe mode, the TM40 is limited to the following actions:

- Arm/disarm
- System status
- Activate panic alarms

The default content of the TM40's microSD card can now be downloaded from the TM40 firmware update page on our website (see web links category above). This content is useful in a situation where a microSD card has been removed and accidentally misplaced, or if the microSD card becomes defective for some reason. Immediately below are two screenshots that display exactly what the TM40 would display once it is in fail-safe mode.

MG/SP control panels



EVO control panels



Please note that if a new microSD card is purchased, you will need to make sure that it is formatted in FAT16, and that all of the TM40 default content from our web site is unzipped and copied into it.

Contact: If you require any additional information or if you have any questions, please do not hesitate to contact our support department.

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